

## **IPTL 2016 – Ticket Terms of Sale and Entry**

These IPTL 2016 – Ticket Terms of Sale and Entry (“**Terms**”) govern the sale and supply of tickets to the Coca-Cola International Premier Tennis League (“**Event**”). The term “**Tickets**” shall include all tickets sold with or without associated services and/or hospitality, that are issued by the respective team participating in the Event (“**Team**”) at the applicable venue (“**Home Team**”) under license from the International Premier Tennis League (Asia) DMCC (“**Company**”), as well as complimentary tickets, and passes and which allows access to the applicable venue during one or more sessions of the Event. These Terms work in conjunction with the terms and conditions of the respective venues and the respective ticketing agency, which terms and conditions are deemed to be part hereof and binding on the ticket holder – including a beneficiary of the purchaser - (the purchaser and/or holder and/or beneficiary as the case may be referred to as “you”).

1. These conditions of sale and entry apply automatically to the sale or provision of Tickets permitting access to the Event, to any individual or entity who/which has received the Ticket (i) by purchasing it online or at an authorized sale point, or (ii) under a contract with the Company or a Team for the provision of public relations services, or for the distribution of public relations packages, or pertaining to the assignment of media rights, etc. that has as its major or secondary purpose the sale or provision of Tickets. There are no special conditions that can take precedence over these Terms. Anything to the contrary shall not be binding on the Company, the Event or Team. By purchasing / obtaining a Ticket from an authorized ticketing agency or a partner of the Event or a Team, you acknowledge and agree that the venue’s terms and conditions of entry and access are fully applicable to you. Further by entering the venue, you acknowledge and agree that the venue’s terms and conditions of entry and access are fully applicable to you.
2. The Event is a restricted event, accessible only by Ticket holders who produce the Ticket at the time of entry to the Event venue, that runs over a number of sessions and days across multiple venues. A Ticket provides its holder with a conditional right of admission to the applicable areas of the applicable venue for the specific session of the Event which is designated on the face of the Ticket. The Company or the Home Team makes no representations or warranties that your Ticket will enable you to watch any particular players or matches during any particular session, or that matches will start at a given time or will continue for a particular duration because: (a) the Event is a team based tennis league, with each match determined by a number of factors including the outcome of previous matches of a team as well as the team strategy; (b) players may face injury, sickness, bereavement, travel delays, etc. preventing them from commencing play, or finishing a match; (c) matches may need to be cancelled, abandoned early or rescheduled for a variety of reasons like safety issues or concerns, adverse weather or force majeure events such as acts of God, natural calamities, war, sabotage, military coupe, political disruption, riots, terrorism, national or state emergency, fire, explosion, power shortage, strike, lockout or other labour difficulty whether or not involving the Company or the Home Team, epidemics, government intervention, or equipment failure. Each situation referred to in clauses 2 (b) and (c) above is an **Unforeseeable Situation**.

3. Your right of admission will automatically terminate if, without the prior written consent of both the Company and the Home Team, you directly or through a broker or agent: (a) resell the Ticket at a premium or otherwise; (b) advertise or offer the Ticket for resale; or (c) package, advertise or use the Ticket for advertising, promotion or other commercial purposes including competitions or to increase the demand for any products or services. If a Ticket is sold, advertised or otherwise used in breach of these Terms, the right of admission terminates and the Company or the Home Team may deny the holder of such Ticket admission to the Event or take other action both or either of them considers appropriate, without any refund. The Company may also deny entry to the Event if Tickets are not purchased from points of sale authorized by the Company for each venue. Unless permitted specifically by the Company on a case to case basis under a contract to that effect, it is strictly prohibited to use any Ticket as a medium for promotional and/or commercial activities, such as (but not restricted to) (i) as a prize for any competition, contests, lotteries, in-house motivation operations and any similar activities, (ii) as an element of any travel offer, and/or (iii) as an element of any public relations service.
4. Each Ticket admits one person only. Each Ticket shall be valid only for the particular date and session of the Event stated on the face of such Ticket. A Ticket is not exchangeable or refundable. Any Ticket that is scratched, damaged or has parts erased or changed may be refused and the holder denied access to the session or the venue. If the holder of a Ticket leaves the venue, he/she will not be readmitted.
5. At times the Company and/or Home Team may release an order of play or Event schedule (each a “**Schedule**”). Each Schedule is provisional and subject to change. The Company and the Home Team reserve the right to change any Schedule and to cancel and/or withdraw any session of the Event and/or the Event in its entirety at any time and for any reason, including without limitation on account of an Unforeseeable Situation, if it is felt reasonably necessary to protect the legitimate interests of the Company and/or the Home Team and/or the other Teams and/or the players and/or members of the public. Due to the nature of the Event, changes to the Schedule are not material changes to the Event and do not entitle you to a refund, credit, exchange or other compensation.
6. No refund, credit or replacement tickets will be provided on any complimentary Tickets. Without limiting the foregoing, no refunds, credits, replacement tickets or other compensation is required to be provided on any type of Tickets if (a) there is a change to a Schedule, but the session commenced with a match or substitute match being played (in whole or part); (b) the session commences but is abandoned / discontinued for any reason; (c) there is a change to the non-tennis related entertainment, if any; or (d) any change in Schedule and/or cancellation has occurred as a result of an Unforeseeable Situation.
7. Personal arrangements including travel, subsistence, hospitality or accommodation relating to the Event which have been arranged by you are at your own risk. The Company, Home Team, any of the Teams, ticketing agency or venue shall not be liable for any loss of enjoyment or wasted expenditure in any event.
8. To maintain order and safety during the Event, the Company, the Home Team and their respective nominees reserve the right to inspect clothing, containers, packages

and bags intended to be brought into the applicable venue. This may include the use of screening equipment and/or frisking. The Company and the Home Team also reserve the right, with reasonable cause or pursuant to applicable law, to refuse entry to or remove any Ticket holder from the applicable venue. The Company and the Home Team will be considered to have reasonable cause in scenarios including, without limitation, the following: (a) you are in breach of these Terms; (b) you are seeking to bring, or have bought, a prohibited item into a venue; (c) you are considered to be adversely affected by alcohol or illicit drugs; (d) you have been previously banned or removed from entry into the venue or any other venue of the Event; (e) you have engaged in or attempting to engage in any manner of ambush marketing as determined by the Company, Home Team and/or its representatives; or (f) for any other reason that the Company, Home Team and/or its representatives determine as potentially dangerous or which may inhibit the free functioning of the Event. You must follow all reasonable directions issued by the Company, the Home Team and/or their representatives, and cooperate with them for this purpose.

9. At the venue, you must take care to protect your own property from loss and damage and prevent your property from causing safety issues or damage to other people or property. Neither the Company and/or the Home Team shall be liable for any loss or damage to any person and/or property brought into a venue, whether such damage has been caused directly, indirectly or as a consequence of any action related to the Event. For the safety and comfort of all patrons, any item or bag that is too large to fit under a seat shall not be allowed into the venue and each Ticket holder is allowed to carry only one bag into the venue. You must not leave bags or packages unattended at any time. For safety reasons, any unattended bags or packages may be searched, removed and/or destroyed as may be deemed fit by the Company or the Home Team or any of its representatives and no compensation or refund for the same shall be provided.
10. At a venue, you must take care to protect your safety and the safety of others. **THE TICKET HOLDER ASSUMES ALL RISK AND DANGERS INCIDENTAL TO THE GAME OF TENNIS AND TO WATCHING THE GAME OF TENNIS AT THE VENUE INCLUDING SPECIFICALLY (BUT NOT EXCLUSIVELY) THE DANGER OF BEING INJURED BY THROWN OR HIT BALLS.** The Company and Home Team will not be liable for any loss or damage (including any direct, indirect or consequential loss or damage) for any death or personal injury. Further, the venue may make arrangements for musical performances and may sport a loud environment. Neither the Company nor the Home Team shall be liable for any damage caused due to high decibel levels at the Event. In this regard, please note that prolonged exposure to loud noise may cause damage to your hearing.
11. To the extent permitted by law: (a) the Company and Home Team's maximum liability to you for any loss or damage that may be suffered by you as a result of any breach of these Terms by the Company and Home Team is limited at the Company's sole discretion to: (i) the replace the Tickets purchased by you; or (ii) permitted entry to a rescheduled session of the Event; or (iii) a refund where required under clause 6; (b) all other representations, conditions, warranties and terms (including claims in relation to any particular players or matches or a Schedule) that would otherwise be expressed or implied in these Terms by law, custom or otherwise are expressly excluded.

12. By purchasing a Ticket to the Event you consent to the collection and use of your personal information by the Company and Teams and their respective agencies including the respective ticketing agencies and venues and the disclosure of that information by the aforementioned parties to each other or to third parties for the purposes of ticketing, event management, surveys and marketing, including the promotion of the present and future editions of the Event, offers from the Company and/or Teams regarding other events, products and services, and offers from third parties who have a relationship with the Company, the Event and/or any Team about their events, products and services. The Company and Home Team may also use your personal information for the purposes set out in the privacy policy, which is incorporated herein by reference.
13. You consent to being photographed, filmed and recorded as a patron of the Event and all its subsequent editions and/or a Team patron. You acknowledge that in order to enhance security, surveillance equipment (including security cameras) are used in and around each venue. You also consent to use of any such film, image or recording at the discretion of the Company and/or Home Team, their commercial partners, media agencies, or law enforcement agencies without compensation or further notice in any and all commercial communications, including without limitation, in promotional material and campaigns for the Event, the Company and/or any of the Teams.
14. All persons aged 12 years or younger must be accompanied and supervised by a parent or guardian at all times during the Event and at the venues. All children aged 3 years or older require a full Ticket, and will not be permitted entry into the venue without a valid Ticket.
15. For the comfort and safety of patrons and players, and/or pursuant to the applicable law, the following items are NOT allowed into any of the Event venues (this is not an exhaustive list and we urge you to check the respective venue sites for a detailed list as well as details of venue entry conditions): Alcohol; animals; any item that could be used as a weapon; any inflatable toys or devices; bicycles, scooters, skateboards and rollerblades/skates; camera tripods, monopods, telephoto camera lenses with a focal length capacity greater than 200mm; video cameras & handy-cams; audio recorders; any equipment, device or instrument capable of recording, distributing and/or transmitting scoring data and other statistical information relating to the IPTL for any commercial purposes (including without limitation sports betting); drink & food; chairs & stools; fireworks; Frisbees; helium balloons; glass (including bottles); containers in excess of 1.5 litres; flags, banners or signs larger than 1 metre by 1 metre in size or with handles longer than 50cm in length; musical instruments and/or amplification equipment; unauthorised promotional, commercial, political, religious or offensive items of any nature, including without limitation, clothing, banners, signs, symbols and leaflets or flyers; laser pointers, distress signals, whistles, hooters or loud hailers; inflammable goods and dangerous goods.
16. You must not: (a) engage in any conduct, act towards or speak to any player, umpire, referee, other official, another patron or spectator in a manner which offends, insults, humiliates, intimidates, threatens, disparages, harasses, or vilifies them; (b) disrupt or interrupt any match or event organised by the Company and Home Team; (c) cause unreasonable disruption or unreasonable interference to patrons of the Event or persons engaged in the conduct or management of the Event; (d) cause any wilful

damage or harm to any part of the venue, including buildings, fixtures & fittings, vegetation and permanent or temporary infrastructure, or remove or attempt to remove any property belonging to another during the Event; (e) interfere with, obstruct or hinder the Company and Home Team in the exercise of their powers, functions or duties during the Event; (f) conduct public surveys or opinion polls, hand out samples, merchandise, other items or material, solicit money, donations or subscriptions from members of the public within the venue, without the prior consent of the Company; or (g) smoke or consume alcohol inside a venue, within the spectator area of any match court, or otherwise where so indicated.

17. Ticket holders must maintain general standards of decorum accorded to a game of tennis, including without limitation, maintaining silence during service and play. Standing or other activities that may distract the players or other patrons are not permitted in seated areas until end of games or between matches. Standing in the aisles or sitting on the stairs is not permitted at any time. You must adhere to allocated seating in the ticketed arenas and follow all reasonable directions given by the Company and Home Team.
18. Images taken at the venue / Event of anything / anyone including players, participants, guests, etc. with a camera, mobile phone or other wireless device cannot be used for any purpose other than for private and non-commercial purposes. You may not sell, license, publish or otherwise commercially exploit such photographs. Flash photography is not permitted in the court areas and during the Event. Taking video footage via any means is strictly not allowed. Production, transmission or distribution of broadcasts of any images, footage, sounds, data, results, statistics or commentary of the Event or any match comprising the Event by any means in any format or media (including by mobile phone or other wireless device) is strictly not allowed. Without limiting the above, you must not continually collect, disseminate, transmit, publish or release from the grounds of the Event any match scores or related statistics or data during match play for any commercial, betting or gambling purpose. The continual use of laptop computers or other handheld electronic devices within the spectator area of a tournament court is prohibited. The exception to this provision is properly accredited media, tournament vendors and tournament staff where such persons are expressly authorised by the Company to do so in the performance of their duties.
19. For Tickets with hospitality, additional terms and conditions shall be applicable as may be provided along with the hospitality tickets booking forms and all such additional terms are incorporated herein by reference.
20. The Company reserves the right to alter these Terms at its sole and absolute discretion and without prior intimation to the Ticket holders or general public. Such new terms shall come into effect immediately upon its posting on the Event website. You are advised to regularly check this section of the website for any such changes. Your purchase of the Tickets and/or access to the venue using a Ticket automatically makes these terms binding on you. If you do not agree to these Terms or any changes hereto,

you should not purchase a Ticket and/or access a venue for the Event or any part thereof.

21. Where any dispute or conflict arises between these Terms and any other terms notified to you, including the venue's terms, these Terms shall take precedence over any other terms and conditions provided to you.
22. Any dispute pertaining to these Terms, their binding nature, validity, interpretation and/or performance, and any dispute in relation to the sale of Tickets will be governed by laws of Singapore and the courts of Singapore shall have exclusive jurisdiction of the same.
23. If any provision of these Terms shall be void or unenforceable by reason of any applicable law, it shall be deleted and the remaining provisions hereof shall continue in full force and effect and, if necessary, be so amended as shall be necessary to give effect to the spirit of these terms and conditions so far as possible.
24. Please note that any failure, forbearance or delay by the Company and/or the Home Team to exercise any right or remedy contained herein or in law shall not be construed as a waiver by the Company or the Home Team of such right or remedy or any other right or remedy available to such person. The rights and remedies herein provided or available under these Terms shall be cumulative and not exclusive of any other rights or remedies provided under contract or law.